



FIUME VENDING and TRADE COMPANY LTD.
5600 Békéscsaba, Szent István tér 2.
Telephone: 36-66/443-243 Fax: 36-66/441-116
E-mail: recepicio@hotelfiume.hu
www.hotelfiume.hu

Service leaflet A-Z

Check in

You can occupy your room from 14:00- until 21: 00 on the day of arrival.

Check out

Until 10.00 on the day of departure.

Linen

Replacement 2 times a week , free of charge.

Shoe cleaning machine

Located in the Hall, it can be used free of charge. Please ask for assistance from an employee.

Luggage storage at reception

Free of charge for all our arriving and departing guests, until the time agreed at the reception.

Luggage delivery

Upon arrival or travel request, our colleague will pick up/drop off your luggage from/to your room. Please inform the reception desk of your request.

Smoking

Only in designated areas. Information at reception.

High chair for small children

Available at the restaurant.

Umbrella

Available free of charge at Reception.

If you would like to request a wake-up call, please let the receptionist know.

Payment instruments

Cash (HUF), bank card, credit card, SZÉP card.

Travel cot for children

On request, we will prepare it in the room free of charge.

Hair dryer

All bathrooms are equipped with.



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Free WIFI throughout the hotel

Username: Fiume_Vendeg_Guest

Password: Fiume322845

Desk

Each room has a desk with writing utensils and a notepad.

Air conditioner

You can ask the receptionist for the switch at check-in.

Minibar

Our selection of drinks is available in the information leaflet and can be purchased at reception.

Mineral water in the in-room fridges is charged at reception.

Technical services

For international use, a telephone charger is available free of charge at reception.

Parking

For more information, see the guest information.

Activities

Activity guides are available at the reception.

Reception permanent supervision 0-24 hours: 0666/443-243

A staff member is available on duty from 6 am to 10 pm, after 10 pm the duty number placed on the reception desk can be called.

Buffet breakfast

7-10 hours.

If you have food intolerances or sensitivities, please let us know in advance when booking.

In case of early departure, we can prepare a packaged cold breakfast, which can be ordered at the time of booking.

Sauna

The Finnish sauna costs 5.000 HUF/hour.

To achieve the right temperature, please notify the reception 1 hour before use.

SZÉP card payment

Our Hotel and Restaurant accepts SZÉP cards.

Room safe

All rooms are equipped with instructions for use, which you will find in the guest information.



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Daily cleaning

If you do not want daily cleaning, you can indicate this by putting a "Do not disturb" sign on the door.

Taxi

Our receptionist will assist you in ordering a taxi to the entrance of Fiume Hotel upon request.

0666/444-555

Blanket, pillow

Extra blankets per person are available in the wardrobes, while pillows are available at reception.

Sale of sanitary equipment

Toothbrushes and toothpaste can be purchased at reception.

Towel change

We change it every two days free of charge. If you would like a clean towel, please place the towel on the bathroom floor.

Fire alarm

Sewing kit

Available free of charge at reception.

Ironing board and iron

Available free of charge at reception.

Dry cleaning

You can drop off the fabric to be cleaned in the advertising bag in the reception.

Please ask at reception for prices.

Delivery and return time: Monday, Wednesday, Friday.

Guest complaint handling

Please report any complaints to the hotel reception desk as soon as possible

Emergency exit

Please check the floor plan in your room, where we have marked the nearest emergency exit.

Water

Tap water is available for drinking throughout the city.